

CORPORATE PLAN

2017-2020

< OUR VISION >

WORKING TOGETHER FOR

A BRIGHTER FUTURE

A BETTER BARNSELEY



CLEAR VISION AND VALUES • CUSTOMER FOCUS • COMMERCIAL AND BUSINESS ACUMEN • EFFECTIVE DELIVERY OF PROJECTS AND PROGRAMMES • INNOVATIVE AND MANAGED RISK TAKING • LEARNING ORGANISATION • LEADERS AT EVERY LEVEL • FLEXIBLE WORKFORCE • WORKING TOGETHER • ENABLING OTHERS

WELCOME

Welcome to our Corporate Plan. If you love Barnsley as much as we do you'll be keen to find out about the work we're doing to make it an even better place to live, work and visit.

Over the next three years to 2020 we've got ambitious plans for change, improvement and growth that we're excited to share with you.

Our journey to becoming a customer focused, modern, efficient and business minded 'Future Council' started in 2013. Since then we've seen so many new, improved ways of working. Some of these are

- A genuine focus on you; our customers, putting you at the heart of what we do
- A reshaped organisation, designed to deliver what we've promised
- New, innovative ways of delivering sustainable services
- More people getting involved locally, making their communities stronger

**A GENUINE FOCUS
ON OUR CUSTOMERS**

**MORE PEOPLE
INVOLVED LOCALLY**

There's so much more we want to achieve by 2020. The revised outcomes in this plan will help us to make sure the work we do makes a real difference for you. We have less money to work with as we've saved £87 million since 2010 and need to save £18 million more by 2020, but with our long term planning and clear objectives we're actively striving for a brighter future, a better Barnsley.



Stephen Houghton

Leader of the Council
Cllr Sir Stephen Houghton
CBE



Diana Terris

Diana Terris
Chief Executive

WHAT'S NEXT FOR US?

Our job as a council is changing. We'll concentrate on providing services where they're most needed and will have the most impact, and we'll help people to do more for each other and their community.

These are the eight key areas of change:

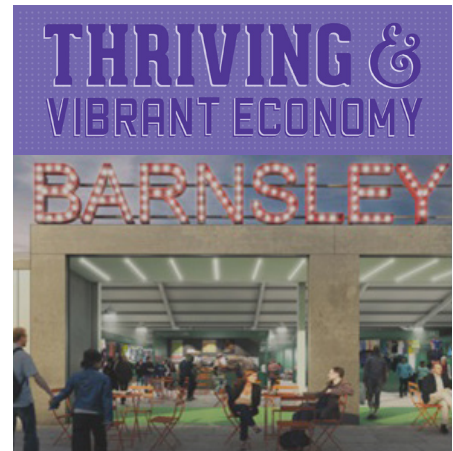


OUR PRIORITIES

We'll concentrate our resources to make the most impact in three key areas.

We're investing to build Barnsley's economy to achieve the following outcomes:

- Create more and better jobs and good business growth
- Increase skills to get more people working
- Develop a vibrant town centre
- Strengthen our visitor economy
- Create more and better housing



We're creating a healthier, safer and better educated population to achieve the following outcomes:

- Every child attends a good school and is successful in learning and work
- Reducing demand through access to early help
- Children and adults are safe from harm
- People are healthier, happier, independent and active



We're helping people to get the most out of where they live now and in the future to achieve the following outcomes:

- People volunteering and contributing towards stronger communities
- Protecting the borough for future generations by recycling and using renewable energy
- Customers can contact us easily and use more services online



Our performance management and reporting arrangements are built on these three priorities. For more information visit www.barnsley.gov.uk/strategies-and-policies

ONE COUNCIL



THERE ARE 10 THINGS WE'VE FOCUSED ON WHEN CHANGING THE WAY WE WORK. WE'LL KEEP DEVELOPING AND MAKING PROGRESS TOWARDS THESE.

1. Clear vision and values – we have developed these together and they define what we are trying to achieve in our communities and for our customers, as well as how we do what we do.

2. Customer focus – we will understand all our customers and put them at the centre of everything we do.

3. Commercial and business acumen – we will focus on outcomes and making every penny count, removing bureaucracy and running our organisation really well for our customers and residents.

4. Efficient delivery of projects and programmes – we will strengthen and standardise our approach. Working together to ensure accountability and value for money.

5. Innovative and managed risk taking – we will remove barriers to change, encourage, support and empower our employees to develop great new ideas and implement improvements.

6. Learning organisation – we will invest in our employees, recognise success and achievement, and become stronger from our mistakes.

7. Leaders at every level – we will have leaders at every level of the organisation who are highly skilled, and able to inspire and empower their teams to respond effectively to local needs.

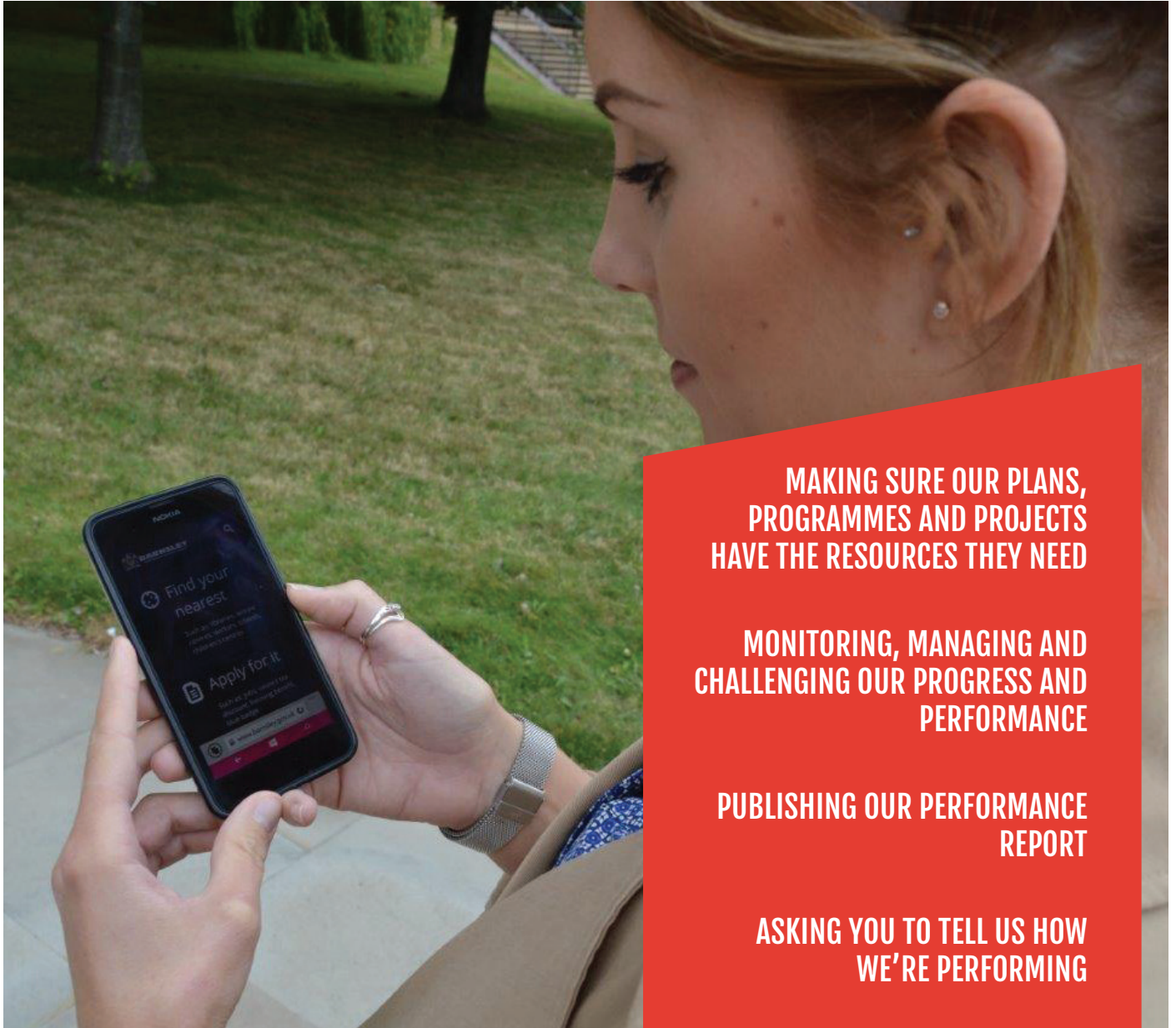
8. Flexible workforce – we will ensure our employees are healthy, agile, skilled, and flexible so that we can continue to meet our customers' changing needs.

9. Working with our partners, communities and residents – we will work better together to identify and meet local needs by joining up our work, and playing to our different strengths.

10. Enabling organisation – we will enable our partners, communities and residents to do more for themselves, rather than stepping in when we are not needed or where others can do something better than we can.

KEEPING OUR PROMISES

It will be challenging to deliver our priorities and outcomes given the pressures we are facing, but we'll keep improving and making a difference. We'll do this by



**MAKING SURE OUR PLANS,
PROGRAMMES AND PROJECTS
HAVE THE RESOURCES THEY NEED**

**MONITORING, MANAGING AND
CHALLENGING OUR PROGRESS AND
PERFORMANCE**

**PUBLISHING OUR PERFORMANCE
REPORT**

**ASKING YOU TO TELL US HOW
WE'RE PERFORMING**

FIND OUT MORE

For more detailed plans for the delivery of our priorities, the Future Council Strategy and our quarterly performance reports, visit www.barnsley.gov.uk/strategies-and-policies

TELL US WHAT YOU THINK

Organisation & Workforce Improvement

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Address: Westgate Plaza One, Barnsley, S70 2DR

Nëse j'u nevojitet ndihmë për të kuptuar këtë dokument, j'u lutemi n'a kontaktoni.

若您需要幫助來理解本檔，請與我們聯繫。

यदि आप को इस दस्तावेज़ को समझने के लिए सहायता की आवश्यकता है तो कृपया हम से संपर्क करें

Jeżeli potrzebujesz pomocy w zrozumieniu tego dokumentu skontaktuj się z nami

ਜੇਕਰ ਇਸ ਦਸਤਾਵੇਜ਼ ਨੂੰ ਸਮਝਣ ਲਈ ਤੁਹਾਨੂੰ ਮਦਦ ਦੀ ਲੋੜ ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਡੇ ਨਾਲ ਸੰਪਰਕ

Обратитесь к нам, если для того, чтобы понять этот документ, вам нужна помощь

اگر آپ کو اس دستاویز کو سمجھنے کیلئے مدد کی ضرورت ہے تو براہ کرم ہم سے
رابطہ کریں

